

# **Dividend Checks**

ccess Energy Board of Directors approved a dividend refund in the amount of \$854,726.44. This refund is 100% of the remaining dividends for 1995, 25% of 1996, 7% of 1997 and 14% of 2012. A portion of the 1995 and 1996 amounts are a pass-through from Northeast Missouri Electric Power Cooperative.

# PICK UP YOUR CHECKS AT ANNUAL MEETING

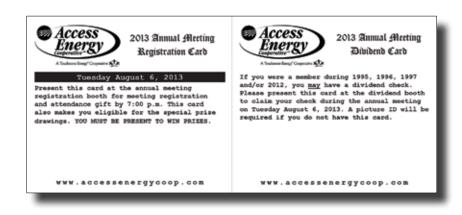
Dividend **checks** will be available to pick up at the annual meeting on August 6th. In order for us to comply with Red Flag Rules, and as precaution to protect your identity, you will need to provide identification to pick them up.

We will be mailing you a two-part, perforated card in your annual meeting packet in July to make it easier for you to do this. One-half of the card will be used to submit at the registration booth to receive your free attendance gift.

The other half will be used to give to employees at the dividend booth to obtain your dividend check. If you forget your card, you can show a picture ID to receive your dividend check

Any checks not picked up will be mailed after the annual meeting. Checks will be sent to the most current address we have on file. The cooperative will not be printing checks for amounts under \$5.00. These amounts will be added to next year's refund.

Access Energy Cooperative also offers discounting of patronage dividends to estates. If you need to contact us about an estate, or any other questions regarding patronage dividends, please call our office or e-mail our finance department at finance@accessenergycoop.com.



For after hours emergencies call 800.452.7819 or 319.385.1580

Clarification from
May Newsletter:
The amount on your
Dividend Allocation
Notice is NOT the amount
your check will be.

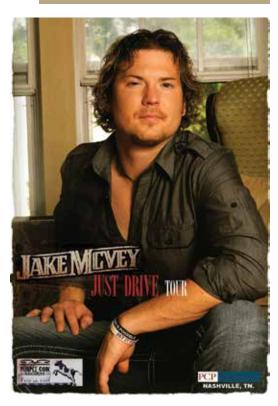
Check out our website to see the agenda of this year's annual meeting

About

www.accessenergycoop.com

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Join us
August 6<sup>th</sup>
@ 5<sub>PM</sub> for a
night of free
food & fun
celebrating
75 years
of serving
members!



Please Recycle

# **Manager's Corner**



**General Manager/CEO Robert Swindell** 



ugust is shaping up to be a busy month for your cooperative. Of course we will be celebrating the 75th anniversary of the founding of the cooperative at our annual meeting on August 6th. The annual meeting gives us all a chance to see some of our cooperative principles in action. Being a democratically controlled organization, we will have an election for three Board of Director positions, one from each of our three board districts. The front page article of this month's Highline Headlines on the retirement of over \$854,700 in patronage dividends shows a perfect example of member economic participation with the cooperative business model. We will be kicking off our entry into social media at this year's annual meeting. We will soon be utilizing Facebook and Twitter as additional tools to educate and keep you informed on issues and activities impacting your Cooperative. We will have more information of this year's annual meeting in next month's edition of Highline Headlines.

#### **OLD BUILDING AUCTION**

On August 8th we will be auctioning our old building at the intersection of Washington and Grand in Mt Pleasant. We have attempted to sell the building since our move to our new facility with no success. We have entered into an agreement with Sullivan Auctioneers LLC to auction the building on the site at 5 pm on August 8th. We are retaining a portion of the property including the metal warehouse building on the northwest corner that lies between the main building and the Henry County Credit Union. More information on the upcoming auction can be found on Sullivan Auctioneers website at www. sullivanauctioneers.com.

#### **PEAK ALERTS**

Finally, as the temperature warms up this summer, don't forget any peak **alert** will be **aired** on area **radio** stations. Curtailing the use of nonessential appliances and setting up your thermostat a couple of degrees during peak times helps lower the cooperative's wholesale power bill, which in turn saves us all money.

## **COOPERATIVE INFORMATION**

**Access Energy Cooperative** 

1800 West Washington Street P.O. Box 440 Mount Pleasant, Iowa 52641

Phone: 319.385.1577
Toll free: 866.242.4232
Fax: 319.385.6873

#### Website:

www.accessenergycoop.com **Email**:

contactus@accessenergycoop.com

#### **HOURS:**

Monday-Friday (closed Saturdays, Sundays, & Holidays) Office: 7:30 a.m. to 4:00 p.m.

Payments can be placed in the dropbox under the flag pole.

### After Hours Emergencies call:

319.385.1580 or 800.452.7819

Visa and Mastercard accepted.

General Manager/CEO: Robert Swindell Editor: Kimberly Brumbaugh Assistant Editor: Cherity Wibben

## Officers and Directors:

Marvin Holtkamp
Ronald Campbell
Jerry Barker
Larry White
District 2
Donald Atwood
Joseph Heckethorn
Fred Hickenbottom
Warvin Newton
Victor Pierrot

District 3
District 2
Vice President
District 2
Secretary
Treasurer
Director
District 1
Director
District 1
Director
District 3
Director
District 3
Director
District 3
Director

# **Help Us Battle Copper Crime**

etal theft—the crime that endangers lives and can result in thousands of dollars in damages ultimately paid for by you—continues to plague electric utilities all over America.

Copper wire is appealing to thieves who look to sell it for scrap. Burglars often climb power poles, scale fences, and break into buildings to steal the precious metal—almost always endangering themselves and others in the process. Between 2001 and 2008, the price of copper skyrocketed 500 percent. After a brief decline in 2009, it has hovered at a strong \$3.40 per pound for the past several years.

"To a would-be thief, stealing copper may seem like a quick way to make a buck," says Don Roach, Director of Operations at Access Energy Cooperative. "But it's illegal, it's costly, and it's not worth a life. Working with any metal and electricity is a dangerous combination, even for trained employees using proper equipment."

Some electric cooperatives stamp

copper and aluminum wire with an ID number to deter theft to be recognized on-sight. Stolen wire is commonly brought to recycling centers and traded for cash. Although many state laws require recycling centers to keep records of transactions, enforcement can be difficult. Without identifying marks, stolen wire is hard to track and rarely recovered. Legislation introduced on the federal level aims to improve tracking and impose stiffer penalties; most states have toughened metal theft laws over the past few years as well.

Thieves may not understand that they are risking their lives by taking copper from utility poles or substations, where high transmission voltage is stepped down to a lower current for distribution lines. Access Energy Cooperative urges you to follow these guidelines to guard against electrical dangers and prevent copper theft.

- Never enter or touch equipment inside a substation; stay away from power lines and anything touching a power line.
- If you notice anything unusual with

electric facilities, such as an open substation gate, open equipment, or hanging wire, contact your electric cooperative immediately.

- If you see anyone around electric substations or electric facilities other than Access Energy Cooperative personnel or contractors, call the police.
- Install motion-sensor lights on the outside of your house and on the edge of your business property to deter possible thieves.
- Store tools and wire cutters in a secure location, and never leave them out while you are away.
- If you work in construction, do

not leave any wires or plumbing unattended or leave loose wire at the job site, especially overnight.

 Help spread the word about the deadly consequences that can result from trying to steal copper or aluminum wire.

Please help us **prevent** these thefts. If you notice anything unusual, call Access Energy Cooperative immediately at 866-242-4232. If you see anyone other than cooperative personnel or contractors around substations or other electric facilities, call the police.

Source: Cooperative Research Network



# We Appreciate the Fathers Who Keep Your Lights On

hinking in the eyes of the child of one of our linemen, you wonder as they follow their dad around the house, copying their moves, are they going to grow up to be just like him? Being a lineman who keeps your **power** on in all kinds of weather is a tough job.

Our line workers give hard, honest work every day in their jobs. We have 23 fathers at Access Energy Cooperative and Access Energy Propane **keeping** your lights on and your propane tanks full. When they go home at night to their families, their kids have something special to look up to—some times 40 feet up in the air.

They work in rain and snow, day and night, when duty calls. If a storm triggers outages, these fathers don't play Monopoly by candlelight or tell bedtime stories. They charge into the fray to fix what was broken, even if it is on Father's Day—or Christmas in a blizzard.

Some dads work in the **eye** of the storm. Others take action behind the scenes in our dispatch center, tracking problems and directing crews to trouble spots. They answer calls from members and share the latest news so everyone can keep up on what is happening.

Working together, these brave men restore power to our community. You can hear their children cheering them on.

The children of Access Energy Cooperative and Access Energy Propane grow up with men who dedicate their lives to connecting neighbors to comfort. It's not an easy job. The hours are long, and tasks are dangerous. But the payoff—making life better for all of us—fuels these resilient men.

June's a time to celebrate fathers. Our lineman think about the bigger **picture** when their job gets tough, to help our communities. Let's honor the fathers who keep our community strong. Happy Father's Day.





# Take Control & Save

A Cooperative Effort for Energy Efficiency

# **Energy Efficiency Rebates & Programs**

#### **ENERGY EFFICIENT APPLIANCES**

## **HEAT PUMPS**

- \* Ground Source at least 19.1 EER

# ALTERNATIVE ENERGY SOURCES ......\$250 per KW

\* Capped at capacity. Access Energy Cooperative owns any carbon credits generated.

## HOME WEATHERIZATION INCENTIVES......Up to \$500 maximum

- \* Incentives are available to those who choose to make energy saving improvements recommended by Access Energy Cooperative following a FREE energy audit conducted by us.
- \* Improvements must be completed in recommended order by AEC.

### **BUSINESS LIGHTING REBATE**

- \* Must have at least 10 eligible fixtures at a commercial, industrial or ag business member's account of Access Energy Cooperative.
  - \* Fluorescent T-5 and T-8 lighting systems with electronic ballasts
  - \* LED (light emitting diode) and LED exit signs
  - \* Occupancy Sensors
- \* Bulbs and fixtures must be evaluated by AEC to determine eligibility based on an audit of existing lighting prior to any installation of new equipment. A knowledgeable employee from the business needs to be present to guide AEC through the initial walk-through lighting audit.
- \* Total rebate amount is limited to \$30,000 per member per year and will not exceed 40% of the total equipment cost.

### FREE ENERGY AUDIT & REBATE FOR IMPROVEMENTS

- \* Conducted by a qualified Access Energy Representative
- \* Blower door test to check for air leaks and gaps
- \* Inspect insulation, doors, windows, lighting, appliances, and much more
- \* Weatherization improvements suggested at audit are eligible for incentive up to \$500

## **LOW INTEREST LOANS**

Access Energy Cooperative has ERC low interest loans available for the cost of materials and labor for energy efficiency home improvements in new or existing structures. For more details see our website.

Specific requirements apply to individual rebates. For more information on rebates, low interest loans or to schedule a free energy audit call 385.1577 or 1.866.242.4232 or visit our website at www.accessenergycoop.com.

# **Photo Contest Winners**

# **Mary Adkins**

Rustic Post Card

# **Kristan Barclay**

Untitled x 2

## **Karen Corrick**

Crapo Park in Spring

## **Nedra Cumberland**

The Majestic Eagle & Serenity

# **Theresa Fowler**

Sentries

# Kara Hoenig

The Sun Always Shines

# Marcia Rich

Gala Goodness

# **Dave Schneider**

Fall Colors on the Lake & Winter Beauty

# **Marilyn Sheets**

Windmill at Sunset

# **Sophie Situmeang**

Beautiful Glory

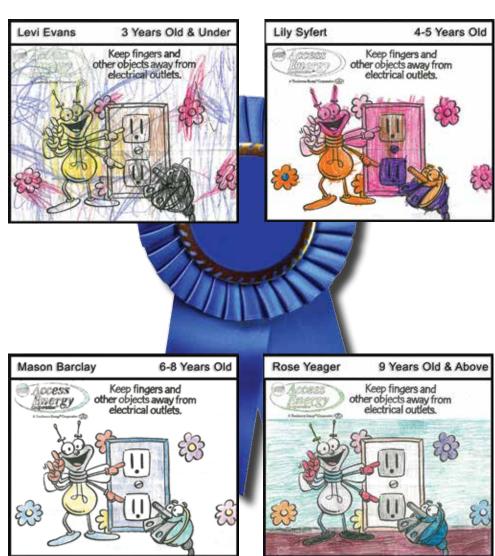
# **Lloyd Wolf**

Sunrise Over the Pond

In July, watch for the 2014 calendar in your Annual Meeting packet.

# Access Energy Cooperative crew installs new lights for the Packwood Little League.

# Electrical Safety Month Coloring Contest Winners







Still providing safe, reliable, efficient service... because we care.



1938

2013

# Around-the-Clock Appliances

n 2013, new appliances don't just cook your food and keep it cold, wash your clothes and dishes, or offer a few hours of entertainment. These machines boast myriad functions that make our lives easier—but in doing so also consume more energy.

While appliances have become more energy efficient as technology has evolved and federal standards tightened, few ever truly shut down anymore. And as Americans add more and more electronic



devices to their households—25 on average, according to the Consumer Electronics Association—much more energy is consumed.

Take a phone charger as an example. Leaving it plugged in without a phone attached doesn't mean it's not **drawing** power—in fact, it uses 0.26 watts of electricity even when a phone isn't connected, and 2.24 watts when the handset is charging.

Of course, that 0.26 watts by itself might not be a big **issue**. But if most of your electronic devices are doing that, it can add up to as much as 10 percent of your bill, according to the U.S. Department of Energy.

Take a look around your house—how many cords are plugged in? Of those, how many are actually attached to a device? You might be surprised at how much electricity your family consumes, even when you don't realize it.

Cable boxes are a big culprit of 24/7 energy use. Leaving your cable box plugged in for a year and never turning it off adds, on average, \$17.83 to your electric bill. Toss in a DVR function and that **total** jumps to \$43.46, DOE reports.

And electronics aren't the only problem. Basic "white goods" appliances like clothes washers and dryers, refrigerators, and dishwashers are so savvy that you can set them to come on late at night, when the wholesale power your co-op must buy costs less—helping your co-op keep power affordable for you and your neighbors. Here again, the bigger you go with a new appliance, the more energy it will **use**.

Electric bills don't have to be held hostage by 24-hour-a-day energy use. For starters, use a power strip to turn several electronics on or off at once. For a bigger investment, look into "smart" power strips. They allow you to cut power to certain appliances—say, your TV—while letting power flow to your cable box because it takes time to reboot after being unplugged.

If you're in the market for a new appliance, look for an ENERGY STAR model. It generally consumes less power all around and uses less standby energy.

But remember that you actually have to use those energy-efficient settings on your appliances to see savings on your electric bill." For more information on energy-efficient living, visit www.accessenergycoop.com.

Sources: Megan Howard, NRECA; U.S. Department of Energy, Consumer Electronics Association



# **Energy Efficiency**

Tip of the Month

Your swimming pool doesn't have to be a drain on your electric bill. Simply covering it will go a long way to reducing evaporation, which will cut back on refilling and reheating. Also, consider investing in a high-efficiency or multi-speed pool pump when it's time for a replacement—they cost more but save a lot more energy than older models. Visit EnergySavers.gov for more info.

Source: NRECA's Cooperative Research Network

# Items on Utility Poles Are a Safety Hazard & It's Illegal

Ithough seemingly innocent enough, putting signs or other items on utility poles creates serious safety hazards. Staples, nails, and tacks used to hang signs—as well as the signs themselves—pose dangers to Access Energy Cooperative line workers who must climb poles when either restoring power following storms or while performing routine maintenance to ensure system reliability.

Posters or other objects (birdhouses, balloons, flags, basketball nets, and even tree stands) can **create** dangerous obstacles. The nails, tacks and screws left behind can snag utility workers' boots or puncture safety clothing, making lineworkers vulnerable to slipping or even electrocution.

In addition to being hazardous, tampering with utility poles can be costly. Posting signs or attaching other objects to utility poles is in violation of Access Energy Cooperative's electric tariff, section 19. Individuals are subject to disconnection and possible legal action can be taken.

Access Energy Cooperative encourages members to contact local zoning officers to inquire about where signage can be posted legally.





# Propane Summer Fill & Pre-Purchase Programs

e are taking orders for Summer Fills and Pre-Purchase Contracts. Here is how our programs work:

#### **SUMMER FILL**

Take advantage of a lower **rate** by having your tank filled in the summer. Pay for it within 10 days after delivery and receive our 10-cent per gallon discount. Program ends August 31st.

#### **PRE-PAY CONTRACT**

This program allows you to control the price you pay for propane from now through April 1st of next year. To take advantage of this offer, call and tell us how many gallons you want to lock in by September 30th. We offer two payment options:

- Full Pay: Pay for your entire contracted gallon order in 10 days and receive our lowest price.
- 3-Pay: If you prefer, for a small additional cost per gallon, there is the option of paying in three consecutive monthly installments.

Call 1-866-242-4232 and talk to one of our Customer Service Representatives for details on any of our programs.

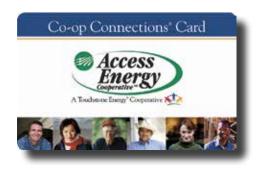
# Do Your Part to Help During Peak Alerts

he hot days of summer place a lot of stress on America's utility network. For many electric utilities, these hottest days create greater "peak loads" than at any other time of the year. These times of greatest demand could potentially lead to limited power supply disruptions; and on rare occasions, an outage or blackout may occur. A utility's peak load affects its electricity cost and this cost is ultimately passed along to its customers.

The greatest peak loads often occur in the late afternoon on summer days, when the air conditioning systems in most buildings are running, and when families first arrive home and start using household appliances. During these times we will announce a peak alert on radio stations in our service area. You can help reduce summer peak loads by adjusting your daily routine in a few small ways:

- Avoid doing laundry in the afternoon–choose the morning or late evening instead. If you must wash clothes during these times, use cold water instead of hot. If you must dry your clothes during this time, use a clothesline or indoor drying rack. Avoid running your dishwasher during these times, too. These appliances tend to heat up your home, too, so you'll be more comfortable if you don't run them during the day.
- Close your windows and draw the shades during the day to keep the sun from overheating your home. Better yet, install exterior window shades, sun screens, or awnings to block summer sun before it enters your home.
- If you have central air conditioning, hire a serviceman to perform periodic service. This should include changing the filters, checking the refrigerant charge, cleaning the coils, and sealing leaky ducts. You can change the filters yourself, too, once you learn where they are located. If you have window air conditioners, remove them periodically and clean their coils with hot soapy water and a stiff brush.

Source: John Krigger, Saturn Resource Management (www.srmi.biz)



# **Coop Connections Card Still Saving**

n April, twenty-nine, members saved \$352 on their prescriptions. Total saved so far this year is \$2696 by 116 members.

To find out more on the discounts offered check out our website at www.accessenergycoop.com. We continue visiting with area businesses and adding to the list of local deals

It's easy to save—you just have to show your card to partiplicating merchants.

If you own a business and would like to offer a discount for the card, please contact Kim Brumbaugh at kbrumbaugh@accessenergycoop.com or call our office.

# **Grain Bin Notice**

hen you begin planning for a new grain bin, please contact your electric cooperative. Northeast Missouri Electric Power Cooperative may have transmission lines crossing your property near your proposed bin. We will provide assistance in planning for a safe environment for everyone working and living around grain bins. The State of Iowa requires specific clearances for electric lines around grain bins as shown in the drawing below. The clearances are required by The American National Standards Institute (ANSI) C2-2012 "National Electrical Safety Code," Rule 234f as adopted by the Iowa Utilities Board. We are required by the Iowa Utilities Board to provide this annual notice to farmers, farm lenders, grain bin merchants and city and county zoning officials. If you have any questions concerning the drawing, please contact Access Energy Cooperative at 866-242-4232 or Northeast Missouri Electric Power Cooperative's office at 573-769-2107.

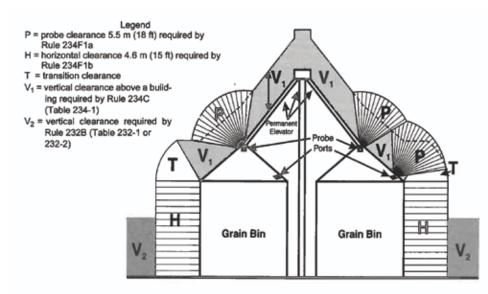


Figure 234-4(a)—Clearance envelope for grain bins filled by permanently installed augers, conveyors, or elevators

# Clearance Envelope for Grain Bins Filled by Portable Augers, Conveyors, or Elevators

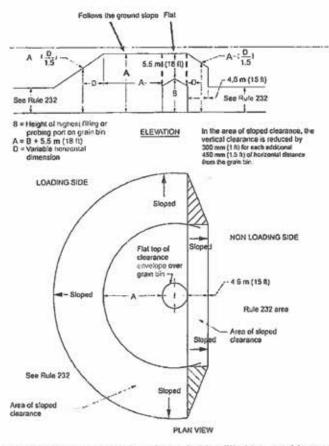


Figure 234-4(b)—Clearance envelope for grain bins filled by portable augers, conveyors, or elevators

SOURCE: American National Standards Institute (ANSI) C2-2012 "National Electrical Safety Code," Rule 234f, page 122

# **Driveway Revolution**

hen it comes to all-electric vehicles, choices are growing and include well-known manufacturers such as Chevrolet, Nissan, and Toyota. Plug-in electric vehicle (PEV) sales are growing, boosted by government incentives and consumer interest in environmentally friendly products.

### **COMPARING CARS**

Not all electric cars are made the same. The 2013 Nissan Leaf boasts a driving range of roughly 75 miles. Once its lithium-ion batteries are drained, you better be at your destination and near a 110-volt power outlet for recharging, or have the phone number for roadside assistance handy.

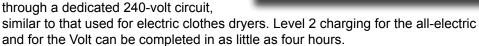
The 2013 Chevy Volt and Toyota Prius Plug-in both offer a gasoline safety net for their pack of batteries. The Volt will run on a charge for 38 miles. The Prius has a reported 11-mile range. Once the batteries are exhausted, a gasoline-powered generator produces electricity to keep the **car** rolling. The 2013 Ford Focus Electric, which sold only 685 units last year, has a 76-mile range.

The Volt can recharge by plugging into a traditional 120-volt outlet. This differs from traditional gasoline-electric hybrid vehicles like the original Toyota Prius, for which batteries are recharged only by the gasoline engine and a regenerative braking system. (In hybrids, batteries essentially supplement the gasoline motor.) All-electric vehicles carry higher price tags than comparable conventional gasfueled versions—typically \$10,000 to \$15,000 more, even after including federal tax incentives ranging from \$2,500 to \$7,500 (depending on battery capacity). Tax credits will phase out as manufacturers produce more vehicles over time, batteries should become cheaper to build, lowering electric vehicle costs.

#### **CHARGE!**

Electric cars can be recharged using a traditional 120-volt outlet with a dedicated 15-amp circuit found in most homes. Under this method, referred to as Level 1 charging, it takes up to 10 hours to charge a Volt and more than 20 hours for a Leaf. The Prius, with its smaller battery, can be charged in three hours.

Consumers may decide to purchase a Level 2 charging station to speed things along. These devices recharge through a dedicated 240-volt circuit,



The Volt's Level 1 charging at 1.4 kilowatts is roughly equivalent to a toaster running for **eight** straight hours; its Level 2 charging, estimated to be 3.5 kilowatts, is similar to a heating and air-conditioning system running continuously for three to four hours.

Chevy estimates installing a charging station will usually run between \$1,200 to \$1,500. But the tab can go much higher, especially if a household's electric system needs upgrading to handle the increased load.

All this extra load on the electrical system from PEVs will still reduce overall emissions of various air pollutants—even when taking into account emissions from power plants needed to produce the energy for recharging, according to studies by the Electric Power Research Institute, a non-profit research consortium headquartered in Palo Alto, Calif., made up of electric coopertives and other electric utilities. In fact, plugging in cars at night when power costs and demand are at their lowest can actually help an electric system run more efficiently. However, the electrical characteristics of even a smaller number of PEVs could test utilities by lowering the life expectancy of distribution transformers and cables because of increased heating.

# IS AN EV RIGHT FOR YOU?

Whether a plug-in electric vehicle fits your lifestyle depends on a few questions:

- How many miles do you drive every day?
- Can you afford the cost difference between an electric and gas-burning car?
- How many amenities do you want your vehicle to have?

Sources: Angela Perez, NRECA; Cooperative Research Network, Green Car Reports, Ford

# Treasurer White Joins Discussion with Vilsack at the Nation's Capital

arry White, Treasurer for the Access Energy Cooperative Board of Directors, along with about 30 other representatives from lowa's rural electric cooperatives returned from Washington, D.C., after discussing energy and environmental issues with Tom



Vilsack, Secretary of Agriculture for the United States, and members of Grassley and Harkin's staff earlier this month.

The purpose of the trip, an annual gathering of electric cooperatives from across the country, is to ensure lowa's elected officials are fully aware of the thoughts and concerns of their constituents who are served by electric cooperatives in lowa.

The key issues that have the greatest impact on the 650,000 lowans to whom the state's electric cooperatives provide electricity included Rural Utility Service funding and opposing designating coal ash as hazardous.

"If not addressed properly, these issues will jeopardize our ability to provide reliable and affordable electricity to the lowans we serve," said Marion Denger, president of the board of directors for the lowa Association of Electric Cooperatives.

Information was left for each of lowa's six members of congress on the following issues:

- RUS funding and rural economic development Thanked all of lowa's Congressmen who have signed and/or supported the RUS dear colleague letter supporting the adequate loan level that administration requested for the RUS Electric Loan Program and for rejecting any further restrictions on the purposes for which electric cooperatives may borrow from RUS. Asked lowa's Senators to please support RUS funding and sign the RUS dear colleague letter. Provided members of Congress examples of how lowa's electric cooperatives promote and assist with rural economic development.
- Coal ash Asked for support of the Coal Ash Recycling and Oversight Act of 2013 (CAROA), bipartisan legislation to establish a federal regulatory program to ensure the safe management of CCRs as a non-hazardous waste material.
- Water heaters Encouraged members of Congress to work with the DOE to find a workable program that allows co-ops to use electric resistance water heaters in demand-response programs that save consumers money; and weigh in with the DOE and urge it to quickly establish a workable waiver.
- Pole attachments Asked congress to maintain the cooperative exemption from the federal pole attachment statute and reject any recommendation from telecommunications or broadcast interests that electric cooperatives should be subject to federal pole attachment regulations.
- Storm recovery Asked Congress to continue to work with FEMA, supporting
  the assistance they provide to lowa's electric cooperatives following storms
  such as the recent April ice storm in northwest lowa.
- Renewable energy and energy efficiency Provided examples of how the electric cooperatives are engaged in renewable energy and energy efficiency.

"I believe the Iowa congressional delegation now has a better understanding of how legislation and regulations being discussed in Congress would affect the affordability and reliability of electricity in Iowa," Larry White, Treasurer, Access Energy Cooperative.

# Win \$25 By Learning About Your Cooperative!

ccess Energy Cooperative members can win \$25 by completing the crossword below correctly. Members may clip out their answers and send them by June 30, 2013, to: Access Energy Cooperative, Attn: Crossword Puzzle, P.O. Box 440, Mount Pleasant, IA 52641. Most of the answers are bold and highlighted elsewhere in this issue of the Highline Headlines. If more than one person answers all of the questions correctly by the deadline, a drawing will be held to determine the winner. Only one prize will be given for the crossword puzzle.

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#### **ACROSS**

- 1 These will be available to pick up at our annual meeting
- 4 Being a lineman to keep this on for you in all kinds of weather is a tough job
- 7 The bigger the appliance, the more energy it will do this
- 8 Help us do this to copper theft by notifying us of unusual activities at substations
- 9 This will happen to peak alerts on area radio stations this summer
- 10 For a lighting rebate you must have ten of this type of fixtures installed
- 12 If you must dry clothes during a peak alert in this place, use this kind of drying rack
- 14 Some cooperative stamp wire with an ID so it can be recognized in this manner
- 17 Most states have developed tougher laws on metal theft over the past few of these
- 18 Objects on our poles can do this for dangerous obstacles to our linemen
- 21 Type of low interest loan available at Access Energy for weatherization improvements
- 22 Install motion lights in this area of your business property to deter metal thieves
- 23 On August 8th, we will be auctioning our building on this street
- 24 Once batteries are exhausted on a Prius, a gas-powered generator produces electricity to keep this running
- 25 Adding DVR function to your cable box that is plugged in makes this jump to about \$44 in energy use per year

26 Get a lower one of these by filling your propane tank in the summer

#### **DOWN**

- 1 Theft of this wire is appealing to thieves and puts them in danger when they steal it
- 2 Some of our dads work at this part of storms to restore power
- 3 Our linemen and propane workers work hard doing this to the reliability of your power
- 4 Hot days in the summer create these new loads and can affect our utility costs
- 5 We are retaining this building when we auction the old building off
- 6 This summer we will air peak alerts on this
- 7 Putting items on these poles creates hazards for our linemen
- 11 One small appliance is not a big one of these, but adding them all together can be as much as 10% of your energy bill
- 13 Even if your phone isn't attached to a charger, it is still doing this to power if plugged in
- 15 Our linemen think about this when their job gets tough
- 16 The name of your electric cooperative
- 19 We will announce these on the radio if we are nearing a new peak load
- 20 A level one charger for the Volt uses the same amount of energy as a toaster running this many hours
- 24 California

he featured recipe winner who submitted this recipe will receive a \$10 electric bill credit. Check out our recipe section at www.accessenergycoop.com for a new recipe or to submit your favorite recipe. Or mail us your recipe and we will post it for you.



## **Pasta Salad**

From the Kitchen of Anonymus

1/2 lb smoked turkey, cubed 1/2 honeydew melon, cubed 1 lrg can whole mandarin oranges, drained 1/2 sweet vidalia onion, chopped 3 cups pasta, cooked 3/4 bottle Brianna's poppy seed dressing

Mix all ingredients until completely coated with dressing.

www.accessenergycoop.com

# **Questions or Comments?**

Last month's winner is Steve Elmore of Mount Pleasant.

As a member-owner of Access Energy Cooperative, assistance is available to you in resolving questions, comments or complaints about your electric service.

Access Energy Cooperative has trained representatives available to answer your questions and address any concerns you may have. Here is how you can contact our office: Access Energy Cooperative, PO Box 440, Mt. Pleasant, IA 52641 or call 319.385.1577 or toll free at 866.242.4232.

If your question is related to our service, rather than rates, and your concern is not resolved, you may request assistance by contacting the lowa Utilities Board via letter at 350 Maple Street, Des Moines, IA 50319, or call 515.281.5979 or toll free 877.565.4450 or E-mail to iubcustomer@iub.state.ia.us.