

THE OFFICIAL PUBLICATION FOR MEMBER-OWNERS OF ACCESS ENERGY COOPERATIVE

October is
National
Co-op
Month!

Electric co-op careers offer a paycheck and a purpose

Treasure Chest
List inside –
Do you know
these people?

technology and common sense





An average household dedicates about 5 percent of its energy budget to lighting. Switching to energy-efficient lighting is one of the fastest ways to cut your energy bills. By replacing your home's five most frequently used light fixtures or bulbs with models that have earned the ENERGY STAR® rating, you can save \$75 each year.

Source: energy.gov

#### Office Closing

The Access Energy Cooperative office will be closed Nov. 24-25 for Thanksgiving.



Access Energy Cooperative is dedicated to exceeding members' expectations for safe, reliable and efficient service, while being a good citizen in our communities.

Office: Access Energy Cooperative 1800 W. Washington St., P.O. Box 440 Mount Pleasant, Iowa 52641 Phone: 319-385-1577 or 866-242-4232

Fax: 319-385-6873

Call Before You Dig (Iowa One Call): 800-292-8989

Website: www.accessenergycoop.com Facebook: facebook.com/AccessEnergyCoop Twitter: twitter.com/AccessEnergyC

**E-mail:** contactus@accessenergycoop.com **Office Hours:** Monday-Thursday, 7 a.m.-4:30 p.m.

Friday, 7 a.m.-3:30 p.m.
Closed Saturday, Sunday and holidays

**After Hours and Report Outages:** 319-385-1580 or 800-452-7819

Payments can be placed in dropbox under flag pole. Visa and MasterCard accepted.

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Assistant Editor: Cherity Wibben
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This institution is an equal opportunity provider

#### **Local Perspective**

## Here's why we celebrate cooperatives

BY KEVIN WHEELER

Every October, cooperatives from all sectors of the country celebrate National Cooperative Month. The

purpose of this annual celebration is to recognize the cooperative difference and remind you, the members of the co-op, about Access Energy Cooperative's purpose.

I must admit that occasionally, I too have been somewhat cynical of the many different "days" and "months" that are celebrated, but National Cooperative Month isn't one of them. This month, we take the opportunity to inform others about our unique business model, which is based on Seven Cooperative Principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

For co-op employees and members who are familiar with the principles, the month of October is a great opportunity to renew our connection to each other and the purpose of our co-op. Access Energy Cooperative is dedicated to exceeding members' expectations for safe, reliable, efficient

service, while being a good citizen in our communities.

Across the U.S., there are more than 29,000 coops serving every single industry, and these co-ops join together during the month of October to educate members in the community about cooperatives. Co-

ops are even well-represented on the shelves at our local grocery stores; you'll probably recognize names like Land O'Lakes, Welch's, Organic Valley, Cabot Cheese, Sunkist, Ocean Spray – and there are many more.

According to the latest data, more than 130 million people in the U.S. belong to a co-op, and co-ops employ more than two million Americans. This speaks to the heart of why we must take every opportunity to celebrate and teach others about the cooperative business model. So, plan your own co-op celebration by purchasing co-op products, look to do business with co-ops right here in our local community and be an active member of Access Energy Cooperative.

Kevin Wheeler is the general manager/CEO of Access Energy Cooperative.



## Do you know these people?

We're searching for these members whose dividend checks didn't reach them. If you know the whereabouts of any of

these people, please contact our accounting department at finance@accessenergycoop.com or call 866-242-4232.

Adair, Steve E
Anderson, Patricia A/Robert L
Arenz, James L
Askew, Gary L/Sharon
Bell, Franklin S/Nancy
Benz, Randy/Becky
Biggs, Bryan/Maria S
Binns, John W/Linda K
Bishop, Arleta J Estate
Blankenship, Paul D
Blow, Scott L
Boatman, Michael/Brittain,

Twilia Jo **Bowen & Grote Farms** Brodka, Randall Brown, Gary E Brown, Mathew W Brown, Terry A/Evelyn Burmeister, Kurt L Busse, Robert L/Margaret Butler, Bob W/Kathy Calhoun, Joe Coleman, Gary H Conrad, Randy/Kerry Contel Cellular Inc Coop, Russell R/Phyllis Crile, Keith A Crosby, Lynn Crouse, Bryan **CSI LTD** 

Danaher, Chris/Laura
Davis, Brent/Darcie
Delashmutt, Patrick J/Cynthia
Dhaliwal, Mike
Dillman, David E
Dilmore, Terry A/Sharon M
Eklund, Mark/Rhonda R
Enright, Ernest/Margaret
Evans, Everett E/Janet
Everett, James C
Farrier, Donnie Jr

Featherston, Susan Fluoro-Seal International LP Fohey Family Farms Inc Fox, Donald W Estate Franks, Nancy Garles, Gary/Geraldine Garretson Equipment Co Gibbons, John Giberson, Russell/Toni Gouveia, Rena V Greek, Leland/Candy Gregory, Winn H GTE Mobil Net **GTE Telephone Operations** Hallman, William Hawkins, William/Diana Hayward, Frank E/Janet Health Software Inc Helmick, Charles Hill, Robert L

Helmick, Charles
Hill, Robert L
Hodson, Patrick L
Hollander, Jim/Sally
Hollander, Robert W/Rhonda
Hopkins, Doris
Howell, David W
Hughes, Ron
Hungerford, Mark/Anneta

IES Utilities Iowa Beef Producers Irwin, Andrew Johnson, Diana

Johnson, James/Deborah Jones, James D/Maureen D

Kelly, Grant D Kelly, John/Linda M Knutson, Theodore M Estate Konhaus, John C/Sara Kreiss, Troy L/Michelle Krueger, Larry

Kurrle, Wanda Y Lake, Charles/Paula Lanferman, Margaret A Langford, Michael Lay, Roy Estate Lerud, David A Levin (Spano), Diana A

Lewis, Thomas D/Deborah Lohman, Donna K Lopez, Jessie J Jr/Rebecca

Lopez, Jessie J Jr/Rebec Lowell Church M & M Enterprises Marlin, William C/Sala Martin, Gerald A Masters, Jerry/Lucille McBride, Chester

McConnell, Lawrence W McCurdy, David L/Judith McDonald, Michael/Daniels,

Jeffrey McGaffick, Mathew Meyer, Karry D Miller, Rodney W/Tami Miller (Elliott), Vickie L Mills, Michael J Moeller, Ray/Kathy Moothart, Douglas D Estate Morrissey, Colleen R

Moser, James E Moser, William/Sandra L Mount, Robert

Murray, Raymond B/Diana Nelson, Delbert

Newpath Communications Niggemeyer, Sharron K

North, Susan Northwestern Bell Otto, Jan P/Kathy Parriott, Lyle

Pendry, Larry/Catherine Perez, Ruben/Iraida S Phillips, John/Deborah Pohren, Jack L/Donna Poss, Ronald/Tammy

Praver, Barry

Quinn, Sandy/Penrod, Anthony

Ravey, Tom/Diane Remick, Judith

Roberts, Larry J/Garcia, Barbara

Rockin M Ranch Roland, Gary/Paula Rusk, Edward T Sanders, William H

Savage, Darrell G/Swan, Penny

Schafer, Sharon Schewe, Karen S Schillie, Lula Schmidt, Chris/Linda Shirley, William C Shull, Delores S Side Line Truck Shop Sinclair, Joseph S

Sinclair, Joseph S Smith, Fern Sp Grove Mobile Homes

Stakland, Steven K Stanford, Tom Stensland, Kelvin Stortz, Willard R Underwood, Virginia F Upton, Steve Wagler F. Jean

Wagler, E Jean Wagner, Marcus G Walrod, Bob E Watkins, Wendell E Weber, Geraldine A Williams, Larry W/Maranna Wilson, Gerald A JR/Martha

Wolfer, Mike

Woodside, Robert/Winifred Woodsmall, Anna/Richard Craig

Worsh, Jill H

Wright, Max W/Catherine

Wymer, Carol

#### **Editor's Choice Contest**

# Win \$100 in products to winterize your home!



Here's a little incentive to finish the energy-saving outdoor projects you've been putting off: a \$100 Living with Energy in lowa Energy-Saving Gift Card you can use to buy things such as caulking, weather stripping or even an airtight dryer vent from your favorite local hardware or building supply store. To enter this month's contest, go to the Living with Energy in lowa website at www.livingwithenergyiniowa.com and submit the entry form by Oct. 31, 2016.

#### In the Community

### Help others by contributing to **RECare**

RECare is a program where members help other members in need. You may make a one-time contribution to the RECare program, or you may enclose an amount each month with your monthly electric bill.

Just one dollar a month will help others. The Iowa Community Action Program administers this effort, and recipients must meet their guidelines.



Help others with just \$1 per month!

#### **Authorization Form**

- □ I am sending a check to make a onetime contribution of
  - I would like to make a monthly contribution of
  - (I understand this will be added to my bill every month until I notify you to stop.)

Name	
Address	
City	
ZIP Code	ı
Phone #	l
E-mail	

Send this form to: **Access Energy Cooperative** Attn: RECare P.O. Box 440 Mt. Pleasant, IA 52641

Account # (if known)

#### **Action Alert**

### Be aware of scams!

Please be advised of potential scams regarding your utility bill. There are scammers making phone calls to area businesses posing as

Access Energy Cooperative.

Police have responded to scams that involved people calling customers posing as Access Energy Cooperative customer service representatives, saying the customers are delinquent on their bill and their service will be disconnected if not paid immediately.

Access Energy Cooperative will *never* call you and ask you for personal information over the phone. We're happy to take your payment if you call us

to pay your bill, but we won't call you asking for payment.

Also, Access Energy Cooperative employees and contractors carry a proper ID issued by Access Energy

Access

Kevin Wheeler

Employee Identification

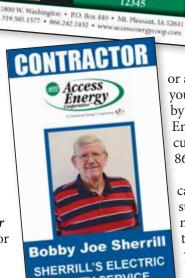
12345

Energy

Cooperative. You should ask for proper identification that looks like the examples here. In addition, you can verify questions about service work, a bill payment

or an appointment at your home or business by calling Access Energy Cooperative's customer service line at 866-242-4232.

If you receive suspicious calls or there is a suspicious person in your neighborhood, contact the local police. And if you receive a suspicious phone call, please call our office to verify the reason for the call.



UTILITY SERVICE

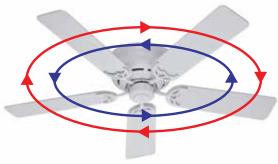
Saving Energy

### Reverse the spin and save

Ceiling fans can cut your electric bills year-round, but before you run out and buy one for every room, it's important to know how fans can help you save energy. Fans cool people, not rooms, so if you install a ceiling fan and don't adjust your thermostat settings accordingly, you may

be more comfortable – but you also could be increasing your monthly electric bills.

During winter, flip the small switch on the side of the ceiling fan housing to reverse the blade rotation to clockwise. Run the fan on low speed so it creates



a gentle upward breeze away from people in the room. This will push the warm air at the ceiling back down into the room, where it's needed. Because you'll feel warmer, you can set your furnace a few degrees lower to save energy (and a few dollars). 🗲

## Low-interest revolving loan funds distributed locally

Access Energy Cooperate has awarded Fairfield Economic Development Association (FEDA) a \$65,000 no-interest loan to help fund the installation of a sewer main at FEDA's new Business Park along 227th St. The loan is part of Access Energy's existing revolving loan fund, which was developed using a matching grant program from USDA, and is designed to support business growth in southeast Iowa. Drish Construction is expecting to start work on the sewer line Sept. 1 and complete the project by the end of the month.

"Access Energy Cooperative has been a vital partner in the new business park's development, particularly with their assistance on the sewer expansion, as well as their plans to bring three-phase electrical service to the park later this year," noted FEDA director Adam Plagge.

Additional activity in the coopera-



tive's Revolving Loan Fund program this month included a loan closing with Elements Family Therapy, LLC, for a \$93,400 loan for a new business startup in Mt. Pleasant. The cooperative also closed on a \$316,612 loan to MPC of Mt. Pleasant for an expansion project.

Access Energy Cooperative plays an active role in the economic development of rural Iowa. To reflect its com-

mitment, the cooperative created the Community/Economic Development Revolving Loan Fund (RLF) to improve the quality of life in rural southeast Iowa by contributing to long-term improvements in the local economy. The RLF is a local funding source with a goal of providing low-interest loans to assist with local economic and community development projects.

The cooperative's priorities include job creation and retention, diversification of the economy, improving the education and skills of the rural workforce, and upgrading the public infrastructure to improve the health, safety, and/or medical care of rural residents. This fund is administered, operated and maintained by the Access Energy Cooperative Board of Directors.

You can learn more about the loan program on our website at www.accessenergycoop.com.

#### **Just for Kids**

## Help students learn about safety around electricity

It's important to Access Energy Cooperative and all of our employees to help kids learn how dangerous electricity can be if it's not respected. We offer a hands-on learning session to help students understand why it's important to take precautions around electricity. Presenters and kids have a lot of fun interacting and exchanging questions and answers.

The safety demonstration is available to kids of all ages in schools located in counties served by Access Energy Cooperative. Visit our website for a map at www.accessenergycoop.com.

#### What will students learn?

- Historical electricity facts
- Safely using electricity

- Safety precautions around electricity
- Safety around electrical poles, downed power lines and utility substations
- The importance of staying away from power lines during outdoor activities such as kite-flying or climbing trees

### Why is the safety demonstration so much fun?

A highlight of the presentation is dressing up a volunteer student (or teacher!) in the safety equipment that allows line workers to safely work on energized power lines. Each student also receives a special gift from Access Energy Cooperative.



Here's how to schedule a session

Contact the marketing department at Access Energy Cooperative headquarters in Mt. Pleasant by calling 319-385-1577 or sending an e-mail to mktg@accessenergycoop.com.