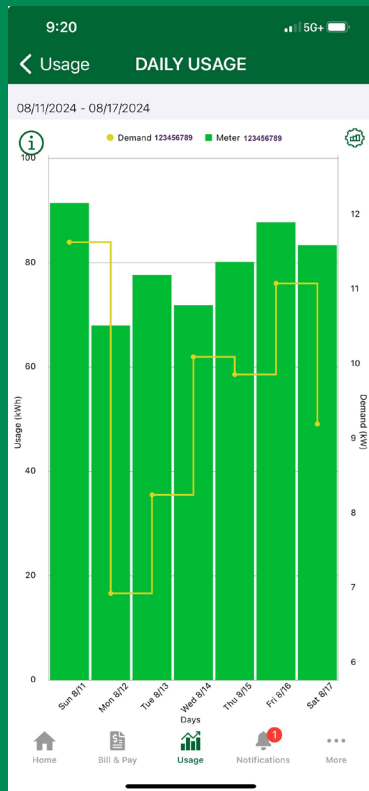


TRACK ENERGY USE WITH SMARTHUB

Did you know you can see your energy usage on your phone, desktop or mobile device?

Through the SmartHub app, you can monitor and download daily energy consumption 24/7 and see how it is trending over time.



**SAMPLE
SMARTHUB
APP SCREEN
SHOWING
ENERGY USE
& DEMAND**

The green bar is the amount of energy (kWh) used that day.

The yellow line is the demand (kW) for that day.



Scan the code, to learn about SmartHub, download the app or create an account.



A Touchstone Energy® Cooperative

Access Energy Cooperative is an electric distribution cooperative, owned and operated by those who receive services from us.

Our Mission:

Access Energy Cooperative is dedicated to exceeding members' expectations for safe, reliable, efficient service while being a good citizen in our communities.

OFFICE HOURS

Monday–Thursday: 7:00AM to 4:30PM
Friday: 7:00AM to 3:30PM

PHYSICAL ADDRESS

1800 W. Washington St.
Mt. Pleasant, IA 52641

EMERGENCY SERVICES

Available 24 hours a day
by calling 866-242-4232 or
by using our SmartHub app
on a mobile device or the web.

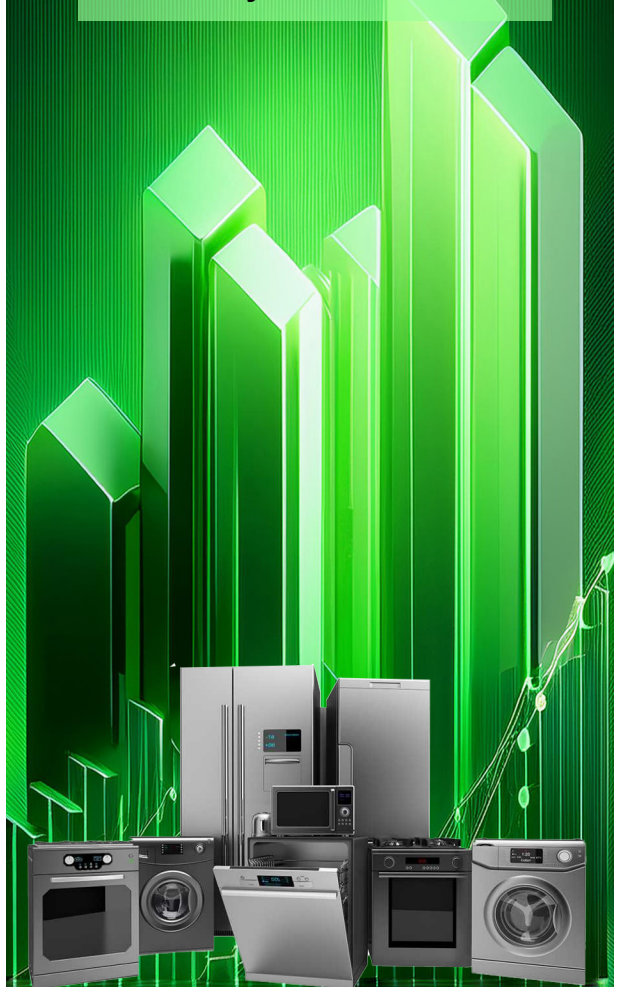
Find Access Energy Cooperative on the web, Facebook, Instagram or YouTube.

www.accessenergycoop.com



UNDERSTANDING DEMAND

Managing demand helps to control your electric bill.



A Touchstone Energy® Cooperative

SAMPLE OF ACCESS ENERGY COOPERATIVE MEMBER BILL

WHAT IS DEMAND?

Electric demand is the rate at which electricity is used at a given time and is measured in kilowatts (kW).

The “Demand Charge” listed on your bill represents the 15-minute interval when you used the highest amount of electricity during that billing period. The date and time is printed next to the demand indicating when you set that demand.

Account: 111111001 Map Loc: 0000-00-000-000-0 Desc: HOUSE Rate: 101

Service Address: 1234 ANYWHERE ST

Meter Reading Details

Meter 123456789 Multiplier 1.0

Current Reading: Sep 17, 2024 6,184

Previous Reading: Aug 19, 2024 4,544

Total Energy Used (1,640 kWh x 1.0) 1,640

Demand (10.26 kW x 1.0) 10.26

Demand set date and time

08/25/2024 11:00

Energy Used

Month	Energy Used (kWh)
Sep	1640
Oct	912
Nov	1026
Dec	2478
Jan	3220
Feb	3220
Mar	1238
Apr	1640
May	1238
Jun	2070
Jul	2070
Aug	1640
Sep	1640

Detail of Charges

Base Charge 39.00

Energy Charge (1,640 kWh @ 0.0844 per kWh) 138.42

Demand Charge (10.26 kW @ 3.75 per kW) 38.48

Area Light Charge - 1 10.05

County Tax 2.26

Total Current Charges This Service 228.21

	Days	kWh/Day	Cost/Day
This Month	29	57	\$7.87

	This Month	Last Month	Last Year
Avg Temperature (in degrees Fahrenheit)	68	70	70

Rates Effective 4/1/2024

HOW IS A DEMAND SET?

To put this into context, your dishwasher and washing machine both use electricity. The amount of electricity they use is the same regardless of when you use them. If you use them at the same time, you demand more electricity at that time. If you use them at different times, your demand would be lower.

The demand you set for each month is the highest amount of electricity used during a 15-minute interval in your billing cycle.

The best way to reduce demand is by spreading your electric usage over time.

If you ever have questions about your electric bill, or questions about demand, please contact us at 866-242-4232.

EXAMPLE ON HOW TO SAVE ON DEMAND CHARGE

When your washing machine runs for an hour it uses 0.7 kW, which is your demand for power on our system. When your dishwasher runs for an hour it uses 1.8 kW. If you run both of them at the same time, your demand would be 2.5 kW. Your demand becomes the total of the two added together because you need that much power at the same time. Save on demand charges by not running everything at the same time.



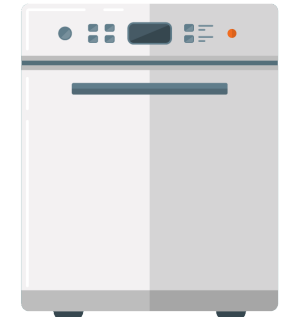
6PM

dishwasher alone =
demand of 0.7 kW



7PM

clothes washer alone =
demand of 1.8 kW



8PM

running them together =
demand of 2.5 kW